## VIRGINIA SLIMS DUELING DIVAS WEEKLY RECAP WEEK OF NOVEMBER 2 - NOVEMBER 8, 1998

## Consumer Feedback Market Manager Observations LOS ANGELES • The incentive winners at the Derby were · The band (Red and the Red Hots) who thrilled with the items. Most stated that it was performed at the Derby made frequent the first time they had won anything. announcements encouraging consumers to participate in the promotion. The management and staff at the Derby were There were three consumers at the Derby who were very happy that proposition 10 had very helpful and assisted us in any way they passed. They did not see any virtue in a could. They let us know we would be tobacco company donating to a charity such as welcome back anytime. Project Angel Food. A few men at the Derby commented that they The management at Dublin's was very helpful should be included in the giveaways since they and sought out the best location for our kiosk. were smokers. Very interested in the promotion. A few consumers at Dublin's inquired about • The management and staff at Crush Bar were the Showcase and commented that they would wonderful. Helped in any way they could. be there. • There was a "good-time party group" at the Crush Bar. They felt special when they were given the back packs. They couldn't believe Virginia Slims would be so generous.

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The management and staff was willing to help out in any way.	• "Why do I need to show my ID?" (Customer did not finish the survey).
The band (Hi-Rize) made frequent, quality announcements. Very good at promoting event.	"Sure, anything for charity." The charity was a very strong incentive for some consumers.
The Outback Pub is a small but busy club and the kiosks can overwhelm valuable space.	<ul> <li>Several consumers saw us setting up. They commented on the elaborate set up and were intrigued by the equipment.</li> </ul>
Management at Outback Pub have given us lots of freedom with signage and let us take over the club.	We had several consumers comment that they would like free lighters or eigarettes.
• The management at Sam's Place was very helpful. They enjoyed the promotion last time and seemed happy to see us again.	• A group of Marines and their dates came in to Sam's Place. They were not interested in participating until they heard about the charity, then they were eager to participate.

at their club.

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(IAMPA)	
• The DJ at the Rubb was great to work with.  He made frequent announcements and tried to get the crowd excited about the promotion.	• Consumers were impressed that Philip Morris was donating money to an AIDs charity.
The band (Brainiac's Daughter) was also very good at enticing consumers to vote.	• There were some consumers at the Rubb who did not want to participate because they were too busy dancing. Some were rude about not participating.
The management and staff at the Rubb were	Consumers at Full Moon Saloon were very

- The management and staff at the Rubb were very helpful. The woman bartender even wore a shirt. The DJ at Full Moon Saloon was very
- helpful. He made frequent announcements and was very enthusiastic about promotion.

  • Staff at Full Moon Saloon were very helpful.

The seem to really enjoy having the promotion

• Once again the male consumers were upset that there weren't more items they could use.

approachable and willing to participate.